

Position Overview

- ◆ Assists clients with activities of daily living and delivers personal care services in a manner that promotes choice, involvement and participation to the greatest degree possible.
- ◆ Assists delivery of meals, housekeeping, laundry & therapeutic recreation programs.
- ◆ Supports the program team by upholding the principles of client-centered care and service.

Qualifications

- ◆ Graduate of Resident Care Attendant or equivalent program from a college recognized by the Post Secondary Education Commission
- ◆ Possesses the physical and mental capacity to carry out the duties of the position (Medical Certificate required)
- ◆ Skilled in delivering personal care services and activities that respond to the needs, functional ability, interests and choices of clients
- ◆ Possesses excellent interpersonal and conflict resolution skills;
- ◆ Demonstrates genuine interest & concern for the well being of seniors; understands and supports the social model of care philosophy.
- ◆ Food Safe and WHMIS Certification preferred
- ◆ First Aid Certificate
- ◆ Excellent communication skills & English proficiency

Key Activity Summary

Respects and promotes the dignity, choices and individuality of each client by recognizing them as whole individuals with unique cultural, spiritual and psychosocial needs through each interaction.

Responds to scheduled and unscheduled requests from clients for assistance with bathing, dressing, grooming, toileting, mobility and treatments at times that respect client choice as outlined in the Care Plan. Reports critical incidents and unusual occurrences to the Program Coordinator;

Involves clients wherever possible, and to the level of their abilities, in personal grooming, bathing and dressing. Participates in care planning and care conferencing as requested and contributes information that supports client involvement and choices related to their care;

Participates in the delivery of social, recreational and therapeutic programs including group activities, outings, special events, communal impromptu gatherings and coordination of spontaneous opportunities for socialization. Takes initiative in organizing unscheduled social and recreational opportunities wherever possible (ie card games, movies, gardening, etc). Assists and supports volunteers in their interactions with clients;

Performs delegated procedures including vital signs, suppositories and enemas, obtaining specimens, non-sterile dressings, surface ointments and skin creams. Records observations and reports problems, or changes in conditions, to the Program Coordinator. Uses medical equipment safely and reports malfunctions to the Program Coordinator;

Assists in maintaining a safe and homelike environment for clients and their families by removing medical equipment and supplies from hallways when not in use, supporting clients in personalizing their space and soliciting client choice and preferences when arranging private spaces;

Attends in-service education workshops in order to keep up to date and informed of current trends. Participates in program planning and quality improvement activities that measure performance against program goals and objectives.